

FEEDBACK NOTES

..... Liked
..... Learned
..... Lacked
..... Longed for

ACTION POINTS

<i>What needs change?</i>
<i>What steps are required to implement this change?</i>
<i>Who will do it?</i>
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<i>Who will do it?</i>

THE 4 LS METHOD



Liked – What did your audience like about the presentation? Or a particular aspect/part of it?



Learned – What new information did you learn from the feedback provided? Is there anything that could be utilised to your advantage?



Lacked – What seemed to be missing from the presentation? Was there something unclear that needs further development or researches?



Longed for – What there something completely new that your audience wish to see in the presentation, and would make it more impactful?.

The 4Ls is a method is useful to help a team improve continuously.

After you have taken feedback notes, categorize them using the 4 Ls and then it will be easier to turn them into actionable tasks.

During feedback you will mostly hear things like:

*“Here is a new piece of information that says...”
“I really loved...”*

You might also hear things like:

*“if only there was...”
“I wish there was...”.*

The 4Ls is a method Initially developed by Mary Gorman and Ellen Gottesdiener.